



AGARWAL REMOVALS & RELOCATORS

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Form: ARR-QR-06B

CUSTOMER FEEDBACK FORM

Dear Valued Customer,

Thank you for choosing Agarwal Removals & Relocators. It is our great pleasure to provide you the best quality of service at all times.

Your assistance in completing this form is greatly appreciated. Your honest feedback will help us to serve you better and enable us to work on improving our service standards. Thank you.

Customer Name : _____
Address : _____
Destination : _____
Account : _____

| | Excellent | Good | Fair | Poor |
|--|--------------------------|--------------------------|--------------------------|--------------------------|
| 1. Crew's Punctuality | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 2. Supervisor's management and assistance..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 3. How would rate the quality of packing & moving | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 4. Crew's professionalism and aptitude | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 5. Completion of job without breakage/damage..... | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 6. Neatness & clearance of debris | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 7. Was the job completed without breakage/damage? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| 8. How will you rate our overall quality of our packing and moving ? | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Would you recommend Agarwal Removals & Relocators to a friend ? YES ☐ NO ☐

May we publish your opinion? .. YES ☐ NO ☐

What made you to select Agarwal Removals & Relocators as your Mover?

We will appreciate your valuable comments or feedback that can help us to serve you better:

Customer's Signature: _____

Date: _____